







# **Getting Started**

**Welcome to your new home!** We work with **Rural Stirling Housing Association** to ensure that your Electricity and/or Gas supplies are in working order for you from when you move into your new home!

### What you need to know!

Your energy supplier is British Gas, you can call them on 0330 100 0303 if you have a prepayment meter or 0333 202 9802 if you have a credit meter. They can help to register your move in, and you can provide them with your meter readings. You can also register online <a href="https://www.britishgas.co.uk/discover/home-move/">https://www.britishgas.co.uk/discover/home-move/</a>

### What you need to do!



#### **Types of Meters**

Did you know that there are two main ways to pay for the Electricity and Gas that you use?



If you have a prepayment meter, then you pay in advance using your meter key or card at a Pay Point shop.



If you have a **credit meter**, then you use the
electricity/gas first and
pay for it afterwards
when you receive your
bill from your energy
supplier. There are
various ways in which
you can pay for energy
with this type of meter.











If you have a **smart meter**, then you have the benefit of both payment options and a supplier can communicate with and connect to your meter remotely.

Also you should get a useful In-Home-Display to let you know how much energy you are using at any given time to help you be more conscious of your energy usage.

### Where can I find my meter?

If you live in a house, then your meter should be located in a box on either side of your house or on the ground by your house. Occasionally meters are inside the house but this in unusual.

If you live in a flat, then meters are often all located together in a communal area. You will need a key to access your meter box, these are cheap to buy and can be bought from DIY stores.

#### Check if you can save money!

As you have moved into a new property you are not tied in with the current supplier, and so you are free to look on the energy market to find a better deal.



Green Energy Switch can offer a selection of the best 100% Reneweable energy tariffs chosen on the strict criteria of value for money and fantastic customer service with which our customers save £230 on average a year.

Please feel free to call us on 01733646253 option 3 or visit our website: <a href="https://www.greenenergyswitch.co.uk/switching/">https://www.greenenergyswitch.co.uk/switching/</a> We can help you find a cheaper green tariff! And for **Free** home energy advice <a href="https://www.greenenergyswitch.co.uk/home-energy/">https://www.greenenergyswitch.co.uk/home-energy/</a>











### **Energy Saving Tips**

We can all take steps to saving energy in the home which in turn saves you money!



### **Read your Electricity & Gas bills**

Taking the time to read your bills can help you see how much energy you're using. Always try to give regular meter readings, at least monthly, to ensure you receive accurate bills.



### Control when you use your heating

Use your programmer and thermostat to ensure your heating and hot water are on at convienient times; if you're moving into a new home these will be set to meet the old occupier's needs. This could save you money.

Ideally the room temperature should be set between **18-21** degrees. If you have a numbered heat valve on your radiator you can adjust them to suit each room.



### If you're not using it...turn it off

Turn off your lights when not in use and make sure that you don't leave devices on standby.



### **Draught proofing**

The Energy Savings Trust says "To draught-proof your home, you should block up unwanted gaps that let cold air in and warm air out. Saving warm air means you'll use less energy to heat your home, so you'll save money as well as making your home snug and pleasant."



Save when you shower









Spending just 1 minute less in the shower can shave money off of your energy and water bill each year. Do you leave your shower running to get warm? By leaving showers running, you will be increasing your bills.

## **Contact us**

Call us on 01733646253 or email us on info@greenenergyswitch.co.uk

www.greenenergyswitch.co.uk