



CORONAVIRUS AND RENT PAYMENTS – FREQUENTLY ASKED QUESTIONS

- **Banks are giving mortgage payers three month payment holidays. Will RSHA be doing the same thing?**

Whilst banks are giving payment holidays, these payments will still be required to be made at the end of the mortgage. For RSHA to continue to operate effectively, we will need to continue to charge rent as normal.

- **I have been laid off from my work or have had my hours reduced substantially and don't know how I will be able to pay my rent?**

In this case, the day following your final payment from your employer, you should make a claim for Universal Credit. If you apply for an advance payment, a portion of the money they give you will be for your rent and it is important that you pay any portions of benefit for rent to RSHA as soon as it is received.

Please speak to us if you are making or thinking about making a claim for Universal Credit.

<https://www.gov.uk/apply-universal-credit>

- **I am self-employed and am not getting any work or have had to close my doors due to Coronavirus. How will I pay my rent?**

The UK government is continually updating their advice for the self-employed and businesses. This includes support to pay Statutory Sick Pay for employees and options to claim Universal Credit or contributions based Employment Support Allowance.

These links give more information and are well worth a read:

<https://www.gov.uk/government/news/coronavirus-support-for-employees-benefit-claimants-and-businesses>

<https://www.gov.uk/employment-support-allowance>

<https://findbusinesssupport.gov.scot/coronavirus-advice/>

- **I am feeling really down or depressed about Coronavirus. Where can I get support?**

<https://www.mind.org.uk/information-support/coronavirus-and-your-wellbeing/>

<https://www.ageuk.org.uk/scotland/information-advice/health-and-wellbeing/coronavirus/>