



Ref No.:

Application for Housing

Building affordable homes: growing rural communities





Information and Help

We are happy to offer any help you may need to complete this form: simply call us on 01786 841101.

Communication requirements

The information in this publication can be made available on request in other formats and languages. For more information contact us on 01786 841101 or email enquiries@rsha.org.uk

	عند الطلب, يمكن العمل على توفير المعلومات الواردة في هذ قم بالاتصال بنا على هاتف رقم 01786841101 أو عنوان enquiries@rsha.org.uk
若有需要,我們可為閣下提供本出版物 01786 841101 或發電子郵件到 enquiri	中資訊之其他格式或語言。更多資訊請致電 ies@rsha.org.uk
Niniejsza publikacja może zostać udos W celu uzyskania więcej informacji, pro 01786 841101 lub pod adresem mailow	
ਬੇਨਤੀ ਕਰਨ ਤੇ ਇਸ ਪ੍ਰਕਾਸ਼ਨ ਦੀ ਜਾਣਕਾਰੀ ਹੋਰ ਫ਼ਾਰਮੈਟ ਅ ਵਾਸਤੇ 01786 841101 'ਤੇ ਸੰਪਰਕ ਕਰੋ ਜਾਂ enqt	ਤੇ ਭਾਸ਼ਾ ਵਿੱਚ ਉਪਲਬਧ ਕੀਤੀ ਜਾ ਸਕਦੀ ਹੈ। ਹੋਰ ਜਾਣਕਾਰੀ uiries@rsha.org.uk 'ਤੇ ਈਮੇਲ ਕਰੋ।
	اس طباعت کی معلومات درخواست کرنے پر دوسری شکل اور زبان ہ 01786 841101 پر ہم سے رابطہ کریں یا پر na.org.uk
Please state the first language of:	
The main applicant:	The joint applicant:
Do you require any of the following options to aid yo Large print text Language interpreting	
A signer or lip speaker Audio version PLEASE PRINT AND ANSWER ALL THE QUESTIONS	ON THIS FORM AS FULLY AS POSSIBLE.
FAILURE TO DO SO MAY RESULT IN A DELAY IN PRO The information you provide will allow us to assess you	

HAPPY TO TRANSLATE

Please answer ALL parts of the form so that we can assess your application and work out your priority for housing. We operate a POINTS system and we will award points to reflect your housing circumstances. You can find out more in our booklet 'Applying for a Rural Stirling Housing Association Home – A Guide for Applicants'.

1. About you

If more than one adult is applying we will normally give a joint tenancy. If you are applying jointly, please complete the joint applicant details.				
APPLICANT				
Surname:		Title (Mr, Mrs, Miss, Ms):		
First names:		Date of birth:		
National Insurance No.:*				
Address:				
		Postcode:		
Home tel:	Work tel:	Mobile tel:		
Email:				
JOINT APPLICANT				
Surname:		Title (Mr, Mrs, Miss, Ms):		
First names:		Date of birth:		
National Insurance No.:*				

Address:		
		Postcode:
Home tel:	Work tel:	Mobile tel:
Email:		

*Please tell us your national insurance number. We need it because it is unique to you. It will help us process your application quickly and allocate you a tenancy. If you become a tenant we may use it to help us manage any rent arrears that may arise.

Do you want us to write to you at a different address? If so please give details.
Address:
Postcode:

If you have no fixed address or are living between addresses, please give us a postal address where we can contact you.
Address:
Postcode:

Do you want someone to act on your behalf about your application? Please note this may mean sharing confidential information with them.				
Name: Title (Mr, Mrs, Miss		Title (Mr, Mrs, Miss, Ms):		
What is this person's relationship to you?relative/social worker/support worker:				
Address:				
		Postcode:		
Home tel:	Work tel:	Mobile tel:		
Email:				

Eligibility for housing: asylum and immigration

Are you or anyone on your application subject to any form of immigration control? If yes please give details:	Yes No

Management of Offenders (Scotland) Act 2005

Are you or anyone to be housed with you required to register with the police under the Sex Offenders Act 1997 and the Sexual Offences Act 2003?
If yes, you must provide us with details of the person registered. Failure to do so could prevent you from being offered a tenancy or you could lose any tenancy offered or accepted by you.
Name of person registered:
Current address:
Postcode:

 Have you or anyone who you want to be rehoused with you been evicted for anti-social behaviour or subject of an Anti-Social Behaviour Order (ASBO)?
 Yes
 No

 If yes, which person was this?
 If yes, which person was this?
 Yes
 No

Property and Land Ownership

Do you own property/land in Scotland, the UK or abroad? If yes please give details:	Yes	🗌 No

2. Your household

Please give details of everyone living at your current address.

A separate application form must be completed if the joint applicant is living at a different address from the main applicant.

Full name	Sex	Date of birth	Relationship to you	Will this person move with you? Please tick
	M F			Yes No
	M F			Yes No
	M F			Yes No
	M F			Yes No
	M F			Yes No
	M F			Yes No
	M F			Yes No

Please add details of anyone else with whom you wish to be housed with but is currently living elsewhere (e.g. fiancé(e)) and not already named as a joint applicant.				
Full name	Sex	Date of birth	Relationship to you	Address
	M F			
	M F			
	M F			

Please tell us why the people listed above are not living with you just now:

Are you or anyone needing to be rehoused with you pregnant? If yes, who is pregnant and when is the baby due?	Yes	🗌 No
Name:		
Baby due date:		

3. Your current housing situation

Please tick the box that best describes your current housing situation.			
I rent my home from a council	I rent from a housing association		
I live with friends or relatives	I rent from a private landlord		
I live in a caravan/a chalet/a houseboat/ a car	I rent from my employer/am in tied accommodation		
I am a lodger/subtenant	I live in temporary homeless accommodation		
I am an owner occupier	I am a sharing owner		
I am in HM Forces accommodation	I am in hospital or residential care		
Other (please describe)			
Are you homeless or likely to become homeless in the next 2 months?			
IF YOUR ANSWER TO THIS QUESTION IS YES, PLEASE CONTACT STIRLING COUNCIL HOMELESSNESS TEAM ON 01786 432400. THE HOMELESS TEAM WILL ASSESS YOUR HOUSING SITUATION AND GIVE YOU ADVICE ON YOUR HOUSING OPTIONS.			
If you have already spoken to the council about your situation, have they told you that you have been assessed as statutorily homeless?			

Tell us more about your current home

Tick the box which best describes the type of property where you live at present.		
House Flat Caravan Bedsit		
Other (please specify):		
If flat or bedsit, which floor is it on?		
If it is a flat or bedsit, is it in a close/is there a communal entrance?		
How many bedrooms are there in the property?		
How many bedrooms do you and the people who will be moving with you have use of?		

The condition of your home

Has your home been assessed as falling 'Below the Toleral by environmental health?	ble Standard'
Tick which of these apply to your home:	
It has no central heating	It has no inside WC
It has no hot and cold water at the wash hand basin	It has no hot and cold water at the sink
It has no hot and cold water at the bath or shower	It has serious condensation or dampness
It is structurally unstable or in need of substantial repair	
Do you share any of the above facilities with members of a	another household?
Kitchen Bathroom WC Livingroom	

Why do you need a new home?

Please tick the box which describes best why	
 you have to leave your current home or; you want to leave your current home or; why it doesn't meet your needs 	
I need a larger property	I have been asked to leave my family/friends home
I need a smaller property	I been asked to leave the house I rent from my employer
It has adaptations that I do not need	I am living in temporary accommodation
I have to leave because of marital breakdown	I am ready to leave supported accommodation
I am leaving the armed forces	My current home doesn't meet my health or mobility needs
I need to leave because of domestic violence	I am an owner occupier unable to access my home
I have received a Notice to Quit/Leave	I live with family/friends and want a home of my own
Other (please give details)	

If you currently rent your home plea	ase give us details			
Landord's name:				
Landlord's address:				
		Postcode:		
Landlord's tel no:				
How much rent do you pay:	Monthly:	Weekly:		
Do you have any rent arrears or other outstanding debt to your current landlord? If so, how much? £		andlord?	Yes	No No
Have you agreed a repayment plan If so please give details:	with your landlord?		Yes	No No

Are you in receipt of any tax credits or benefits? If so please give details:	Yes	🗌 No

4. Your housing history

We need details of where you and the joint applicant have been staying for the **last 5 years**. You have already given us details of your current home and why you want to leave. Please tell us when you moved in. If this was less than 5 years ago please give us previous addresses.

Date moved in to current address:
Please tick if: Tenant Owner Tied to job Living with friends/relatives
Name/address/contact details of landlord:
Reason for leaving:
Previous address (1):
Date moved in: to:
Please tick if: Tenant Owner Tied to job Living with friends/relatives
Name/address/contact details of landlord:
Reason for leaving:
Previous address (2):
Date moved in: to:
Please tick if: Tenant Owner Tied to job Living with friends/relatives
Name/address/contact details of landlord:
Reason for leaving:
Previous address (3):
Date moved in: to:
Please tick if: Tenant Owner Tied to job Living with friends/relatives
Name/address/contact details of landlord:
Reason for leaving:

4. Your housing history continued

JOINT APPLICANT
Date moved in to current address:
Please tick if: Tenant Owner Tied to job Living with friends/relatives
Name/address/contact details of landlord:
Reason for leaving:
Previous address (1):
Date moved in: to:
Please tick if: Tenant Owner Tied to job Living with friends/relatives
Name/address/contact details of landlord:
Reason for leaving:
Previous address (2):
Date moved in: to:
Please tick if: Tenant Owner Tied to job Living with friends/relatives
Name/address/contact details of landlord:
Reason for leaving:
Previous address (3):
Date moved in: to:
Please tick if:
Name/address/contact details of landlord:
Reason for leaving:

Please continue on a separate sheet if required.

5. Your housing requirements

To help us consider you for housing that meets all of your needs, we need to know if there are particular health and support needs. If you want to be rehoused because your current home is no longer suitable for health or mobility reasons, we will send and ask you to complete a 'Health and Housing Needs Self-assessment Form'.

Do you or anyone who is to be re-housed with you have a health or mobility condition which makes your current home unsuitable?	Yes	🗌 No	
Does this mean that you will only consider ground floor accommodation?	Yes	🗌 No	
Does this mean you require wheelchair accessible accommodation?	Yes	🗌 No	
Do you or any joint applicant require any assistance or support in order to sustain a tenancy?	Yes	🗌 No	
(For example, do you have particular needs to help you fully understand written documents such as a tenancy agreement and letters from staff or require help applying for welfare benefits, dealing with household bills and money, shopping, setting-up home and its upkeep.)			
If so, please give details of the type of support you require and (if applicable) the name, address details of any organisation(s) that provide you with support:	and conta	act	

6. Your choices and preferences

CHOICE OF BEDROOM SIZE Please note that the number of bedrooms we can offer will be based on the occupancy standard as laid out in our 'Applying for a Rural Stirling Home – a Guide for Applicants'.				
How many bedrooms would 1 bedroom 2 bedro] 4 bedrooms	5 bedroc	oms
Do you or anyone who will move with you require an extra bedroom? Yes No If yes, please give details and why you need another bedroom Yes No				
To receive support from	a carer	For fos	stering reasons	
For medical reasons		To allo	w child access	visits
Other reasons (please gi	ve details):			
If you have access to a child	/children who regularly stag	ys with you ove	ernight, please	give details
Full name	Address	Date of birth	Relationship to you	How often do they stay overnight with you each week?

6. Your choices and preferences continued

CHOICE OF PROPERTY TYPE				
Please tick the type of p	roperty you would	prefer		
House Bungalo	w 🗌 Any flat	Ground floor flat	All property types	
CHOICE OF AREA				
Please indicate the areas as many areas as you wis		nsidered for by ticking	the relevant boxes below	v - you can choose
Please note that we curre in these areas please tick	5		as marked with*. If you wo	uld be interested
Aberfoyle	Balfron	Balmaha*	Buchlyvie	Callander
Crianlarich*] Croftamie	Deanston	Doune	Drymen
Fintry*] Gargunnock	Gartmore	Killearn	Killin
Kinlochard] Kippen	Lochearnhead	Strathyre	Strathblane
Stronachlachar] Thornhill*	Tyndrum	Other area not inclu	ded:
Please identify your 1st area of choice: (Please note that this will not reduce your chances of being offered accommodation in other areas)				
You are also advised to apply to Stirling Council for re-housing. Have you done so?				

7. Local connection

We aim to give some additional points to people who already live or work in the rural Stirling area; or who need to move their for work; or because they want to be near to friends or family to give or receive support.

SUPPORT				
Do you give support to relatives or friends living in the Rural Stirling area?			Yes	🗌 No
Do you receive support from relati	ves or friends living in the Rural Stirlin	g area?	Yes	🗌 No
I need to be near the person/s belo	ow for support reasons:			
Name:		Title (Mr, Mrs, Miss,	Ms):	
Relationship:	Address:			
	Postcode:	Tel:		
Name:		Title (Mr, Mrs, Miss,	Ms):	
Relationship:	Address:			
	Postcode:	Tel:		
Please tell us what type of support	:			
How often (e.g. daily, weekly, mon	thly)?			

7. Local connection continued

EMPLOYMENT		
Are you or another household me If yes, please provide employer det		Yes No
Name of household member:		Title (Mr, Mrs, Miss, Ms):
Employer's name:		
Address:		
	Postcode:	Tel:
In which area do you work?		
How many hours per week:	Job title:	
We give 'local connection' points fo	or two Community C	ouncil areas only - please let us know which areas you

We give 'local connection' points for two Community Council areas only – please let us know which areas you would like 'local connection' points for: please use the 'Applicants Guide' for reference .

Your local area 1:

Your local area 2:

OTHER HOUSING OPTIONS

Unfortunately we have many more people applying to us for housing than we can provide and we urge applicants to look at other housing options. Please let us know if you'd be interested in low cost ownership or mid market rent: this may help us plan for the future.

Are you interested in low cost home ownership housing?	Yes	🗌 No
Please read the relevant section in the booklet 'Applying for a Rural Stirling Home – a Guide for Appl more information. You can also get information by logging on to www.rsha.org.uk or from our office		
Would you be interested in 'mid-market' or intermediate rented housing?	Yes	🗌 No
If you already are a housing association or council tenant, would you be interested in swapping homes with someone else, known as mutual exchange?	Yes	No

8. Other information

We recognise that the application form may not cover all possible circumstances that apply to you. Is there any other information you feel is relevant to your housing application that you would like to tell us?

9. Relationship to staff/Board of Management members

Please note that special procedures have to be followed before an offer of a tenancy can be made to a close relative of a Board Member or employee of RSHA.

Are you or anyone who wants to be housed with you, related to an employee of RSHA, or a Member of our Board of Management, or to someone who has been a Board Member or employee within the last 12 months?	Yes	No
If yes, please state who you are related to and what the relationship is:		

10. Data protection and declaration

We process the information you provided in connection to this application in accordance with Data Protection laws.

All information you provide to us in this form will be used to assess your housing needs. If your application is successful and you become a tenant of ours, the details you have provided in this form will be retained by us on your housing file. Further details of why we collect your information requested in this form or what we do with it can be found in our Transparency Statement.

Before returning this form to us, please read through the following statements and sign and date in the boxes below, to show that you understand and agree with them. We will not process your application without it.

- I/we are 16 years of age or over.
- I/we understand that Rural Stirling Housing Association must protect public money and may use this information to prevent and detect fraud. I/we understand that the information may also be shared for the same purposes with other organisations handling public funds.
- I/we agree that you or your authorised representative may process, use and disclose any information which I have given on this form for social rented housing and the compiling of statistical information on housing needs.
- I/we agree that Rural Stirling Housing Association may share information with other third parties from whom you may seek information about me/us.
- I/we agree that rural Stirling Housing Association may contact my/our previous landlords for a reference or further information.
- I/we agree that all the information given by me/us on this form is true. If I/we supply any false information or keep back any relevant information my/our application may be suspended.
- I/we understand that if a tenancy is granted on the basis of incomplete, false or misleading information made by me/us, then Rural Stirling Housing Association may take legal action to end the tenancy.
- I/we agree that if I/we do not respond to written communication then Rural Stirling Housing Association will remove my/our application form from its housing list.

Signature of applicant:	Date:
Name (Block Capitals):	
Signature of joint applicant:	Date:
Name (Block Capitals):	

Please send your completed Application Form:

By post to: Rural Stirling Housing Association Ltd, Stirling Road, Doune, Perthshire FK16 6AA By email to: enquiries@rsha.org.uk

Thank you for completing the form.

Equality Monitoring Form: Housing Applicants

Equality, Diversity and Human Rights Policy

Rural Stirling Group (RSG) is committed to promoting equality, valuing diversity, and challenging prejudice and discrimination in all its forms. This policy supports and sustains our aim of being an inclusive organisation where tenants, service users and staff have a real sense of belonging.

Policy Principles

We will put equality at the heart of our service provision so that our tenants and service users have their individual needs recognised, are treated fairly and with respect, and receive fair access to housing and housing services. Further, we will take action to ensure that potential tenants and service users are aware of our services and are able to access these.

We will put equality at the heart of our people policies so that the people we employ share our values and that our recruitment efforts attract talented applicants who reflect the diversity of the communities we serve.

We will put equality at the heart of our procurement policies so that we can influence others to promote equality and tackle discriminatory practice.

We will endeavour to create and maintain an inclusive organisational culture that enables our staff to thrive, knowing that they can safely bring their whole selves to work.

We will deliver equality training to support staff members undertake their jobs in an inclusive and respectful way.

We will ensure that our procedures and practices for appointments to our Governing Body are open and accessible to all.

We will respect the privacy of our staff, tenants, and service users, and we will take all necessary steps to ensure that the equality information we collect, store, and analyse is held securely and that confidentiality is maintained.

We will set equality objectives that seek to address identified inequalities and we will measure, assess, and reflect on our progress annually.

We will take a zero-tolerance approach to hate crime in any form and we will take an anti-racist approach to our work.

We will encourage people who witness or experience discrimination in any aspect of our activities, to raise these with us.

We will treat all concerns and complaints seriously and we will report quarterly on the work we do to address concerns and complaints.

A copy of our full Equality, Diversity and Human Rights Policy is available on our website at hiips://www.rsha.org.uk/policies-and-strategies/

Name of social landlord:

RURAL STIRLING HOUSING ASSOCIATION

How we use the information in this form

We are committed to handling and using the information that you provide in this form to the strictest, secure and most confidential standards in accordance with data protection laws. We will ensure that access is restricted to only relevant staff members as part of the housing application and allocation process, and we will not share any of this information, unless we are legally permitted or required to do so. This includes sharing this information in statistical format with the Scottish Housing Regulator, if required. We will not keep this information for longer than we need it and will securely destroy it when it is no longer required.

You do not need to answer every question, but by answering as many questions as possible, you will help us meet your needs better. We provide options throughout this form to allow you to provide only the information you want to give us. You can complete some questions and not others or you can complete parts of questions. The form has space for you to tell us more about your needs if you want.

The following sets out important details about why and how we handle and use this information. Please read it carefully before completing the form. Please contact us if you do not understand something or if you require further information.

Why do we collect equality information?

We use equality information for a range of purposes, including to help us to:

- plan and deliver an effective housing application and allocations process;
- meet our legal and regulatory obligations;
- understand who is applying for homes;
- protect and promote your rights and interests throughout the housing application and allocations process;
- promote equality objectives throughout the housing application and allocations process and assess the impact of the activities, policies and practices that we adopt in promoting such objectives;
- take account of religious beliefs as part of the housing application and allocations process, where necessary;
- provide appropriate services and adjustments, particularly if you have any support needs and / or accessibility requirements;
- address, with sensitivity, the needs of trans individuals as part of the housing application and allocations process;
- identify and address our housing applicants' needs, and improve our housing application and allocations process, where required;
- identify, address and eliminate any form of discrimination as part of the housing application and allocations process; and
- help plan for the future.

What is our legal basis for handling and using equality information?

Data protection laws require us to have a legal reason for handling and using equality information. Our legal reasons are:

- to comply with the laws that apply to us. This includes equalities and human rights legislation and the legal duty to eliminate unlawful discrimination contained in the Scottish Housing Regulator's Regulatory Framework, which requires us to collect equality information;
- your explicit consent. By answering the questions in this form and returning the form to us, you are providing your explicit consent to us handling and using the information you provide in the ways outlined in the "Why do we collect equality information?" section (above). You have the right to withdraw your consent at any time by contacting us; and
- that the handling and use of equality information is necessary for reasons of substantial public interest for the
 purposes of identifying and keeping under review the equality of opportunity or treatment between groups
 of people to enable such equality to be promoted or maintained. This only applies to equality information:
 revealing racial or ethnic origin; revealing religious or philosophical beliefs; regarding health; and relating to
 sexual orientation. It only concerns the following groups of people: people of different racial or ethnic origins;
 people holding different religious or philosophical beliefs; people with different states of physical or mental
 health; and people of different sexual orientation.

Other formats: We can provide this document in other formats e.g., other languages, Braille, large print, audio, and more information to help you to complete the form. Please contact us on 01786 843036 or email enquires@rsha.org.uk.

Age

Note: We may request a specific date of birth in certain forms when this is required in law. For example, we need to know the age of housing applicants as a person can only be registered on our housing list/register if the person is sixteen.

What is your date of birth? (DD/MM/YYYY)

Belief or religion

Please tick the box which best describes your belief or religion from the list below?

Buddhism:		
Christianity		
Catholic:	Protestant:	Other:
Hinduism:		
Islam:		
Judaism:		
Sikhism:		
Other religion (please state wh	nat this is):	
No specific belief in religion (f	or example, atheism or agnosticism):	
Other belief (for example, hum	nanism):	
Prefer not to say		
Please use the space below to	tell us about any particular requirements relating to your	beliefs or religion.
Please tick here if you want to	discuss this matter in confidence:	

Disability

Are you a disabled person?	Yes	No No
If yes, please tick the box which category you would use from the following list:		
Autoimmune: (for example, multiple sclerosis, HIV, Crohn's/ulcerative colitis)		
Learning difficulties: (for example, Down's Syndrome)		
Mental health issue: (for example, depression, bi-polar)		
Neuro-divergent condition: (for example, autistic spectrum, Dyslexia, dyspraxia)		
Physical impairment: (for example, wheelchair-user, cerebral palsy)		

Sensory impairment: (hearing impairment)	
Sensory impairment: (visual impairment)	
Other: If none of the categories above apply to you, please specify the nature of your impairment	
Prefer not to say	
Please use the space below to advise us if you have any particular requirements.	
Please tick here if you want to discuss this matter in confidence:	

Ethnicity

Please tick the box that best describes your particular group.

African

African, African Scottish or African British:

Other African background (please specify):

Asian, Scottish Asian or British

Bangladeshi, Bangladeshi Scottish or Bangladeshi British:	
Indian, Indian Scottish or Indian British:	
Pakistani, Pakistani Scottish or Pakistani British:	
Chinese, Chinese Scottish or Chinese British:	
Other Asian background (please specify):	

Mixed groups

Mixed or multiple ethnic group (please specify)

White

English	
Gypsy Traveller	
Irish	
Polish	
Roma	
Scottish	
Welsh	
Other British	

Black or Caribbean

Caribbean, Caribbean Scottish or Caribbean British	
Black, Black Scottish or Black British	
Other Caribbean or Black background (please specify)	

Other group:	Yes	🗌 No
Please specify your ethnic group		
Prefer not to say:		
Please use the space below to adv any particular requirements.	ise us if you	have
Please tick here if you want to disc this matter in confidence:	cuss	

Pregnancy and maternity

Are you pregnant?	Yes	🗌 No
Have you taken maternity or paternity leave in the past year?	Yes	🗌 No
Prefer not to say		
Please use the space below to advise us if you have any particular requirements.		
Please tick here if you want to discuss this matter in confidence:		

Sex

What is your sex?	Female	Male	Intersex
Prefer not to say			
Please use the space below to advise us if you have any particular requirem	ents.		
Please tick here if you want to discuss this matter in confidence:			

Gender re-assignment (trans/transgender)

Do you consider yourself to be a trans person?	Yes	🗌 No
Prefer not to say		
Please use the space below to advise us if you have any particular requirements.		
Please tick here if you want to discuss this matter in confidence:		

Sexual orientation

What is your sexual orientation?

Bisexual	
Gay man	
Heterosexual/straight	
Lesbian/gay woman	
Other	
Prefer not to say	
Please use the space below to advise us if you have any particular requirements.	
Please tick here if you want to discuss this matter in confidence:	

General

Please mark this box if there are any issues that you want to discuss with us in confidence

Consent

By completing and submitting this form, you consent to us handling and using the personal information you provide in this form as set out in the "How we use the information in this form" section (above). You can withdraw your consent at any time by contacting us.

Signature:	
Date:	

Notes	

Contact Details

Stirling Road, Doune, Perthshire FK16 6AA Tel: 01786 841101 enquiries@rsha.org.uk www.rsha.org.uk

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